

UnitedHealth Group (“UHG”) and Change Healthcare (“Change”) are seeking to combine to help improve the services offered by both companies. We are excited at the prospect of helping create the health care system of the future and accelerating the development and launch of new services that improve the quality and reduce the cost of health care for patients.

Together, UHG and Change plan to pursue several key opportunities:

- Helping health care providers make more informed and clinically advanced patient care decisions, more quickly and easily, which can ensure appropriate sites of care and consistently achieve the best possible health, quality and cost outcomes.
- Making health care simpler, more efficient and more effective by introducing and sharing new innovations in the marketplace that draw on the strengths of both organizations.
- Simplifying financial interactions among care providers, payers and consumers and accelerating the movement to a more modern, real-time and transparent payment system. This will help ensure physicians get paid more quickly, accurately and reliably, and provide consumers the same simplicity and convenience managing their health care finances that they experience with other transactions.

UHG and Change are dedicated to helping our customers achieve these goals. To that end, UHG has offered the following commitments to Change EDI customers:

- Protecting Potentially Sensitive Business Information – For years, UHG has maintained robust firewall and data security policies specifically designed to make sure customers’ potentially sensitive information is protected and not misused in any way. UHG commits to apply these same firewall and data security policies to customer data held by Change on behalf of Change’s EDI customers, and to uphold all contractual rights of Change’s customers to audit the protection and security of their data.
- EDI Clearinghouse Network – We understand that the payer and provider customers of Change’s EDI clearinghouse network expect timely and accurate transmission of claims, eligibility, and other data. UHG commits to maintaining Change’s exceptional service level following the merger.
- Innovative Products – We expect the combination of UHG and Change to facilitate new or improved products and services. UHG commits to make available to our customers any new or improved products or services developed using Change’s EDI clearinghouse network data.

UHG has outlined these commitments in letters to Change EDI customers, as well as court filings submitted by UHG in response to the government’s lawsuit seeking to block this transaction. In addition, UHG commits to continue Change’s business of making aggregated or de-identified data, and insights and benchmarking derived from it, available in the marketplace in the same manner as Change does today.